

Refunds

We understand that plans can change, and we want to make sure our refund process is as clear and kind as possible.

- **Full Refund Available:** You'll receive a full refund of the course fee if you drop the course prior to the close of business on the published "regular registration" deadline (aka the "register by" date). We want to give everyone the best chance to join courses.
- **Extended Registration:** While we try our best to accommodate everyone, registrations beyond the regular registration period (aka late registrations) can't be guaranteed and are non-refundable.
- **Course Cancellations:** If a class needs to be cancelled by UA Cossatot before it begins—due to low enrollment or unexpected circumstances—you'll be notified and the full course fee will be automatically refunded.
- **Unforeseen Events:** Should an unforeseeable event impact training, when feasible, training events and services are not cancelled but rescheduled as soon as practical. In the event a course is cancelled after it has started, tuition is prorated excluding nonreturnable books, supplies and equipment. The rate is computed by dividing the total hours of scheduled training and services divided by the percentage of hours not rendered.

We're here to support your learning journey with care and transparency. If you ever have questions, Continuing Education Services is just a call or email away.